

# NACUMS 2021

## Event Schedule (All Times Shown in Eastern Time)

Tue, Oct 19, 2021

1:00pm

NACUMS Virtual Conference and Expo Day One Begins

🕒 1:00pm - 1:00pm, Oct 19

**NACUMS Virtual Conference and Expo Day One**

Session # 1 -Welcome & Introductions

🕒 1:00pm - 2:00pm, Oct 19

**Begin 10:00 AM PDT**

2:00pm

Session #2 - Educational - Speaker TBD (USPS Update Headquarters)

🕒 2:00pm - 3:00pm, Oct 19

**Begin 11:00 AM PDT**

3:00pm

15 Min Break

🕒 3:00pm - 3:15pm, Oct 19

3:15pm

Session #3 - Beyond COVID 19

🕒 3:15pm - 4:15pm, Oct 19

**Begin 12:15 PM PDT**

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🗣 Speaker



Betsy Shortell Director of Mail and Distribution Services, Harvard University

4:15pm

LUNCH Break

🕒 4:15pm - 5:00pm, Oct 19

**East Coast Day One Ends  
(Optional)**

5:00pm

Session #4 - Roundtables

🕒 5:00pm - 5:45pm, Oct 19

**Begin 2:00 PM PDT**

5:45pm

### Exhibit Hall Time

🕒 5:45pm - 6:45pm, Oct 19

**Begin 2:45 PM PDT**

### 6:45pm

#### Day One Complete

🕒 6:45pm - 7:00pm, Oct 19

**Conference & Expo Day One Complete**

### Wed, Oct 20, 2021

### 9:00am

#### NACUMS Virtual Conference and Expo Day Two Begins

🕒 9:00am - 9:00am, Oct 20

**NACUMS Virtual Conference and Expo Day Two**

#### Session #4 - Roundtables

🕒 9:00am - 10:00am, Oct 20

**Begin 6:00AM PDT**

### 10:00am

#### Session #5 - Seamless Acceptance and the Brave New World

🕒 10:00am - 11:00am, Oct 20

**Begin 7:00 AM PDT**

#### 🗣️ Speaker



Steve Smith Base 60 Consulting

### 11:00am

#### 15 Min Break

🕒 11:00am - 11:15am, Oct 20

### 11:15am

#### Exhibit Hall Time

🕒 11:15am - 12:00pm, Oct 20

**Begin 8:15 AM PDT**

### 12:00pm

#### LUNCH Optional

🕒 12:00pm - 12:00pm, Oct 20

**Begin 9:00 AM PDT**

#### Repeat Session #5 - Seamless Acceptance and the Brave New World

🕒 12:00pm - 1:00pm, Oct 20

**Begin 9:00 AM PDT**

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 Speaker



Steve Smith Base 60 Consulting

1:00pm

**Session #6 - Lessons Learned Operating During COVID**

🕒 1:00pm - 2:00pm, Oct 20

**Begin 10:00 AM PDT**

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 Speaker



Cheance Adair University of San Diego

2:00pm

**Session #7 - Industry Panel - Student Parcel Success Panel (Lockers, Amazon & Other Solutions)**

🕒 2:00pm - 2:45pm, Oct 20

**Begin 11:00 AM PDT**

2:45pm

**15 Min Break**

🕒 2:45pm - 3:00pm, Oct 20

3:00pm

**Awards & Business Partner Appreciation**

🕒 3:00pm - 3:45pm, Oct 20

**Begin 12:00 PM PDT**

3:45pm

**LUNCH Break**

🕒 3:45pm - 4:45pm, Oct 20

**Begin 12:15 PM PDT** **East Coast Day Two Ends (Optional)**

4:45pm

**Session #8 - Educational - TBD**

🕒 4:45pm - 5:45pm, Oct 20

**Begin 1:45 PM PDT**

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 Speaker



Mike Lloyd Director of Campus Support Services, UNC- Wilmington

5:45pm

**Day Two Complete**

🕒 5:45pm - 6:00pm, Oct 20

Conference and Expo Day Two Complete

Thu, Oct 21, 2021

10:30am

**NACUMS Virtual Conference and Expo Day Three**

🕒 10:30am - 10:30am, Oct 21

NACUMS Virtual Conference and Expo Day Three

**Repeat Session #8 - Educational TBD**

🕒 10:30am - 11:30am, Oct 21

Begin 7:30 AM PDT

🗣️ Speaker



Mike Lloyd Director of Campus Support Services, UNC- Wilmington

11:30am

**Session #9 - Scanning Past, Present and Future (USPS Headquarters)**

🕒 11:30am - 12:30pm, Oct 21

Begin 8:30 AM PDT

🗣️ Speaker



Julianna Hess Manager, Mail & Package Information Systems, United States Postal Services

12:30pm

**LUNCH Optional**

🕒 12:30pm - 1:30pm, Oct 21

Begin 9:30 AM PDT

**Exhibit Time**

🕒 12:30pm - 1:30pm, Oct 21

Begin 9:30 AM PDT

1:30pm

**Session #10 - What in the World is Going on in the Postal Cosmos**

🕒 1:30pm - 2:30pm, Oct 21

Begin 10:30 AM PDT

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🗣️ **Speaker**



**Leo Raymond** Managing Director, Mailers Hub

2:30pm

**LUNCH Optional**

🕒 2:30pm - 3:15pm, Oct 21

Begin 11:30 AM PDT

**Exhibit Time**

🕒 2:30pm - 3:15pm, Oct 21

Begin 11:30 AM PDT

3:15pm

**Conference Wrap up / Q & A**

🕒 3:15pm - 4:00pm, Oct 21

Begin 12:15 PM PDT